



Goods return

OREN s.r.o., Droužkovická 324, 431 21 Údlice, Czech republic, VAT: CZ 60279591

E-shop owner

www.drills-oren.com

To return the goods or request an exchange of goods proceed as follows:

- Fill in the form and send it to us by e-mail
- Print and fill the form and send it together with the returned goods to our address
- As soon as the goods arrives, we will issue the credit note and refund it.
- In case you want to exchange the goods, create a new order in the e-shop and state in its note that you are returning other goods at the same time.

Contact details:

First name and surname *	
Company	
Telephone *	
E-mail *	
Bank account	

Details of the returned goods:

Date of receipt of goods: *	Invoice No. or Order No. *
whole shipment returned	only following items returned:
Goods specification: (ordering No. or description and quantity) *	

Fields marked with * are required. Bank details are required for any refunds.

Do you require a replacement? Mark the selected option

<input type="checkbox"/> NO I request a refund	<input type="checkbox"/> YES (debit the amount of the returned goods from my new order)
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Date of withdrawal from the contract

Customer's signature

Please send the filled form to: sales@oren.cz

The address for returned goods: **OREN s.r.o., Droužkovická 324, 431 41 Údlice, Czech republic**

If any questions, please call: **+420 722 058 479**